



Missed/Late Cancellation Acknowledgement Form

At Sunset Dental Care we pride ourselves on giving our patients the best care possible. However, due to the increase in the number of missed appointments and late cancellations (meaning less than 24 hours' notice) it has become necessary to increase our missed appointment/late cancellation fee to \$50.00 for a regular 45-minute appointment and \$75.00 for a longer appointment of 90 minutes or longer.

Please remember to mark your calendars when you make an appointment and don't rely on our reminders. Our reminders are done through a third-party company with an automated system. We do not have any control on when or how often reminders are sent out. We have set this system up as a courtesy to our patients, but some phone carriers do not let the messages come through as a defense against spam. Ultimately the patient is responsible for remembering when they have an appointment.

We appreciate your understanding in this matter.

Patient Signature

Date